



**EXPRESS SCRIPTS®**

P.O. BOX 66773  
ST. LOUIS, MO 63166-6773

<Date>

<First and Last Name>

<First Address>

<Second Address>

<City, State Zip>

**YOU MUST TAKE ACTION**  
**Your Pharmacy Network Is Changing**

Dear <First and Last Name>:

Your well-being is very important to us here at Express Scripts, the company that manages your prescription plan. We want to make sure you get the medication you need and the special care you deserve.

### **What is changing?**

**Starting <Date>** prescriptions will not be covered by your plan if filled at a <Provider Name> pharmacy. If you continue to fill prescriptions at a <Provider Name> pharmacy, you may pay a higher cost for your medication.

### **What You Need to Do**

To avoid any interruption in your treatment, **transfer your prescription before <Date>**. Visit [express-scripts.com/findapharmacy](https://express-scripts.com/findapharmacy) for a full list of in-network pharmacies near you.

It's easy to move your prescription. Here are 3 ways to make the switch:

1. Take your prescription bottle to your new pharmacy and they'll contact your current pharmacy to transfer your prescription.
2. Call your new pharmacy and ask them to transfer your prescription.
3. Ask your doctor to contact your new pharmacy with your prescription information.

You can view the pharmacies in our network online Pharmacy Directory.<sup>1</sup>

Sincerely,

Henna Griego  
Senior Director, Member Services  
Express Scripts

<sup>1</sup> To view network pharmacies online, log in or register at [express-scripts.com](https://express-scripts.com), click Prescriptions, and select Find a Pharmacy.