

<Logo>

<Return Address>

<Campaign ID>

***Important
information about your
home delivery
pharmacy***

<Mail Date>

<MinorFlag>

<MemberFirstName> <MemberLastName>

<MemberAddress1>

<MemberAddress2>

<MemberCity>, <MemberState> <MemberZipCode>

Dear <MinorFlag> <MemberFirstName>,

On <Effective Date> your home delivery pharmacy was changed to Amazon Pharmacy. You need to take action.

Thank you for being a valued member of your health plan. We know medicines are important for your health and our goal is to make sure filling your prescriptions is quick, easy, and affordable.

Effective immediately, the prescription(s) you previously filled through <Pharmacy Name> home delivery will be filled by **Amazon Pharmacy**,¹ where you'll have a new way to save using your **MedsYourWay**® discount card pricing, administered by Inside Rx.²

With Amazon Pharmacy you can expect:

- Easy online sign-up
- An Amazon shopping experience with free home delivery. Amazon Prime members get free 2-day delivery. Those without Amazon Prime get 5-day delivery.
- 24/7/365 access to a pharmacist
- Clear pricing and easy refills
- Ability to manage your medicine and order history online

With the MedsYourWay discount card price you can expect:

- To save up to 80%³ on brand and generic medicines when paying cash
- The lowest price between your prescription drug discount card price and your cost with insurance which will be presented to you at checkout
- The ability to compare pricing and save time and money

The MedsYourWay discount card pricing is not insurance, however, using it to purchase medicines covered⁴ by your plan at Amazon Pharmacy will count toward your annual out-of-pocket maximum.

What you need to do

On <Effective Date> the prescriptions listed below will be automatically moved to Amazon Pharmacy:

- <DrugName1>
- <DrugName2>
- <DrugName3>
- <DrugName4>
- <DrugName5>
- <DrugName6>
- <DrugName7>
- <DrugName8>
- <DrugName9>
- <DrugName10>
- <DrugName11>
- <DrugName12>
- <DrugName13>
- <DrugName14>
- <DrugName15>
- <DrugName16>
- <DrugName17>
- <DrugName18>
- <DrugName19>
- <DrugName20>
- <DrugName21>

Please check the labels on your prescription(s) listed above. If a prescription listed expired before <Effective Date> or has no refills left, contact your doctor and ask them to send a new prescription to Amazon Pharmacy.

How to set-up your Amazon Pharmacy account

1. Set-up your Amazon Pharmacy account using your insurance member ID card information and by visiting **www.amazon.com/regenceORMYW** and clicking “Get Started”. Once registered you can manage your prescriptions and place orders. Amazon Pharmacy will reach out to your doctor and request new prescriptions for the medicines you want transferred. Or you can reach out to your doctor.
2. Let your doctor know they should send new home delivery prescriptions (excluding Schedule II controlled substances) to Amazon Pharmacy.

For questions about creating your account or with this transition, please call Amazon Pharmacy Customer Care at **1 (855) 793-5327**, Monday through Friday 8:00 a.m.-10:00 p.m. ET and Saturday and Sunday 10:00 a.m.-8:00 p.m. ET.

Visit **www.amazon.com/regenceORMYW** for more information.

Sincerely,

<Signature Image>

<Signature Text>

¹Amazon Pharmacy does not dispense Schedule II controlled substance drugs.

²MedsYourWay prescription drug discount card, administered by Inside Rx LLC, is not insurance. You are responsible for the cost of prescription(s) when using the card. Limitations apply.

³Average savings based on usage and Inside Rx data as compared to cash prices; average savings are up to 80% for all generics and 37% for select brand medicines, restrictions apply.

⁴If your medicine has an unfulfilled requirement, the cost may not count toward your out-of-pocket (accumulator) maximum. Typical requirements include prior authorization (PA) needed, quantity limit exceeded, or step therapy needed.

Amazon Pharmacy is contracted to provide pharmacy home delivery services to Regence BlueCross BlueShield of Utah, an independent licensee of the Blue Cross Blue Shield Association.

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